



1- Header

2- Timestamp of event

3- ID (helps in troubleshooting/searching for notifications)

4- "Clear" button (allows clearing the notification from main view)

5- Body (Describes the event that triggered the notification)

This is an example notification "badge" in the My NuArx portal. Badges are viewable off the bell icon in the upper right corner of portal. Each badge has the same format:

- Header (in caps) with icon
- Timestamp (in user's local time)
- ID (Format: siteID-notification #)
- Text body
- "Clear" button



SCANS/SAQs

01:23 AM



111822-2

The deadline to run your next passing external vulnerability scan for [redacted] is in 1 week. Please run a new scan in SecurePCI portal to remain PCI compliant.

This is a 'Vulnerability scan warning' notification. It triggers for a customer site when their scan due date is 1 week away



SCANS/SAQs

01:23 AM



114461-3

It has been 90 days since the last successful external scan for [redacted] (site 114461). Please run a new scan in SecurePCI portal to remain PCI compliant.

This is a 'Vulnerability scan deadline' notification. It triggers for a customer site on the 90 days since last scan due date



SCANS/SAQs

01:24 AM



6636-3

[redacted]'s latest scan status is FAIL. Click [here](#) for more info.

This is a 'Vulnerability scan result status' notification. It triggers for a customer site when the scan results are available. It can be either PASS (no action needed) or FAIL (requires remediation)

Notifications [Settings] [Refresh] [Close]

TODAY [Close]

FIREWALL UNREACHABLE 07:00 AM [Close]
10918-12

Firewall is unreachable. Site ID: 10918,
Address: . If any questions,
contact NuArx support at 877.556.8279 or support@nuarxinc.com.

FIREWALL LOGGING STOPPED 07:00 AM [Close]
10918-11

Firewall logging stopped for at 5/8/2018
3:01:31 PM. Site ID: 10918, Address: '
Hazlet NJ, US. If any questions, contact NuArx support at
877.556.8279 or support@nuarxinc.com.

FIREWALL UNREACHABLE 06:00 AM [Close]

Firewall is unreachable. Site ID: 108895,
Address: ' USA. If any
questions, contact NuArx support at 877.556.8279 or
support@nuarxinc.com.

IDS/IPS EVENT [QA] 12:09 PM [Close]
9999

IDS/IPS Event: *Attack Name:* protocol_decoder:
OpenBSD.IPv6.Fragment.Buffer.Overflow
Source IP:
Destination IP:
Site ID: 111021, . CA, US

'Firewall Logging Stopped' and 'Unreachable' notifications are triggered by same event (24 hours no logs received)

This is a 'Firewall Unreachable' notification. It triggers when no logs have been received in 24 hours, from either the Meraki or Fortinet device at a given customer site. It contains the firewall's serial number and customer site info (address + siteID)

This is a 'IDS/IPS Event' notification. It triggers when an IDS/IPS event has been detected at a customer site. It contains the event type, source IP and destination IP, and customer site information.



SCANS/SAQs [QA]

12:18 PM
120577-
204

now has access to the

SecurePCI portal for managing PCI compliance tasks (scans, SAQs, AOC). Your login credentials are [here](#).

This is a 'SecurePCI Portal Enabled' notification. It triggers when a customer has been provisioned the SecurePCI portal (ie PCI Level 4 portal) for managing SAQs and scans.



PCI STATUS

10:36 AM
117929-4

PCI Compliance status has changed from Compliant to Protected and Secured for).

This is a 'PCI Compliance Status Change' notification. It triggers when a customer's PCI compliance status in the My NuArx portal has changed, based on various data inputs.

The available statuses are: At Risk, Protected, Secured, Protected & Secured, Compliant